

CODY ANTHONY

Documentation Strategist | Senior Technical Writer

Austin, TX | codyjanthony@gmail.com | (573) 544-0531
[linkedin.com/in/codyjanthony](https://www.linkedin.com/in/codyjanthony) | codyjanthony.dev

PROFESSIONAL SUMMARY

Documentation strategist with 8 years of technical writing experience. Authors developer guides and API references for complex software products, and designs the content infrastructure that scales documentation alongside engineering: docs-as-code pipelines, agentic AI workflows, and self-service contribution governance. Track record of multi-year modernization initiatives across enterprise documentation portfolios.

CORE COMPETENCIES & TECHNICAL STACK

- **Methodologies & Strategy:** Information Architecture (IA), Product Content Design, Docs-as-Code, Docs-as-Product, Docs-as-Data, User Experience (UX) Strategy, Jobs-to-be-Done (JTBD), Agile
- **AI & Automation:** Agentic Workflows (OpenCode, Claude, Cline), LLM Orchestration, AI-Assisted Migration Tooling, Prompt Engineering, Python Automation
- **Documentation Formats & Systems:** AsciiDoc, Markdown / MDX, DITA / DocBook XML, Structured Content Schemas (JSON/YAML), Content Reuse, Taxonomies
- **Tooling & Content Engineering:** Git/GitHub/GitLab, CI/CD Pipelines, Python Scripting, Frontend Frameworks (React, Node.js)
- **Technical Domains & Systems:** Cloud Architecture (AWS), Containerization & Orchestration (Kubernetes), Infrastructure as Code (IaC), Platform Engineering, REST APIs & Developer Experience (DevEx)

PROFESSIONAL EXPERIENCE

Cloudflare | Senior Technical Writer Feb 2026 – May 2026

- Architected the foundational information architecture (IA) and content model for a new solution guide ecosystem, defining the standardized design patterns and self-service governance required to scale high-quality, repeatable delivery across global teams.
- Collaborated with UX content strategists to influence site structure and navigation, mapping disparate cloud services into cohesive Zero Trust and Application Security customer workflows.
- Engineered a custom agentic workflow using OpenCode and Python to automate cross-product discovery and drafting; orchestrated multi-step Claude agents with structured validation gates between each step, compressing production cycles from days to hours.

Amazon Web Services (AWS) | Technical Writer | Systems Strategist Apr 2022 – Jan 2026

- Defined the content ecosystem strategy as the founding lead writer for ROSA and Amazon EVS, owning end-to-end documentation architecture for both services and driving EVS launch readiness from private preview through General Availability (GA).
- Architected a multi-year XML-to-AsciiDoc modernization program, engineering an AI-assisted Python migration toolkit to standardize content across standard, regulated, and air-gapped regions.
- Scaled the structured content framework from an initial ROSA pilot to an org-wide standard adopted by EKS and SAP, establishing self-service documentation pathways that increased non-writer contributions by 25%.

- Drove broad organizational adoption of the self-service documentation model by authoring the "Documentation Ownership Runbook," delivering tooling demos, and co-hosting office hours to enable engineering teams to take governed ownership of content via Git-based workflows.
- Executed a Jobs-to-be-Done (JTBD) content redesign for ROSA, restructuring the information architecture, consolidating redundant deployment guides, and aligning page taxonomy with customer goals to reduce support ticket volume.
- Institutionalized a data-driven feedback loop by synthesizing formal support tickets and continuous syncs with Product & Engineering (P&E) and Solution Architects (SAs); identified critical product defects via VP-level Strategic Business Reviews (SBRs), driving immediate engineering fixes and improving enterprise customer retention.
- Pioneered a secure delivery portal for private-preview documentation, engineering a custom CI/CD pipeline (React, Vite, AWS Amplify) to accelerate product evaluation; secured AppSec approval for the underlying architecture as a secure baseline for future pre-release deployments.

Pluralsight (A Cloud Guru) | Technical Writer Sep 2020 – Apr 2022

- Architected hands-on learning experiences for cloud and DevOps practitioners, delivering an extensive library of labs covering AWS, Azure, GCP, and Kubernetes.
- Simplified complex architectures into scaffolded, task-based modules to accelerate learner time-to-proficiency.

Cody Anthony Technical Writing Services | Technical Writing Consultant Jan 2018 – Sep 2020

- Advised high-growth SaaS firms on information architecture and lifecycle processes to improve discoverability and reduce support burden.
- Transformed tribal knowledge into structured, scalable documentation systems for startups and small businesses across the SaaS, eCommerce, and private equity sectors.

EDUCATION

- **B.A., English (cum laude)** | Truman State University
- **Content Strategy Specialization** | Northwestern University
- **Programming and Development (Python, Java)** | Eastern Gateway Community College